Your One Healthcare ID provides a secure multifactor identity management solution that enables access to several United Healthcare applications and provides quick access to all your Employer eServices accounts.

To create or connect your existing One Healthcare ID to your Employer eServices accounts use the Employer eService emailed registration invite or contact Employer eServices help desk at 1-800-651-5465.

Instructions for Login with One Healthcare ID

Select Log In. This will reveal the One Healthcare ID and password fields.

Enter your One Healthcare ID and Password and Click Sign in to navigate to Employer eServices dashboard.
Click “sign in with existing One Healthcare ID” if you already have a One Healthcare ID

Click “continue” and you will create another One Healthcare ID.

Employer eService does allow a shared e-mail address for multiple One Healthcare IDs

If this message displays after logging in with your One Healthcare ID, you still need to connect your Employer eServices ID to your One Healthcare ID. You will only need to make this connection once.

Who should I call for assistance?

Please contact the Employer eServices Help Desk at 1-800-651-5465, if you have reached the Employer eServices Dashboard and need assistance accessing your Employer eServices accounts.

You can learn more about One Healthcare ID and receive Self Service help tools:
What is a One Healthcare ID?

One Healthcare ID delivers a secure, centralized identity management solution that enables a single sign-on to all integrated applications. You register for a One Healthcare ID once and use that One Healthcare ID to access all of the associated applications seamlessly. You can access self-service tools to reset your password, recover your One Healthcare ID, and maintain your profile.

You can learn more about how to:

- Sign in with One Healthcare ID
- Create a One Healthcare ID
- Use self-service to retrieve your One Healthcare ID or reset your password
- Unlock your account
- Manage your profile

Email Accounts:

- Employer eService does allow shared e-mail addresses for multiple One Healthcare IDs.
- A single One Healthcare ID cannot have multiple email address associated.
  - Your One Healthcare ID profile can only have one email address that is used for the activation codes and other recovery assistance.
  - if you have the same One Healthcare ID for myuhc and Employer eServices you must choose only one email address for both, such as either your personal or work email address for your One Healthcare ID profile.