

Your One Healthcare ID provides a secure multifactor identity management solution that enables access to several United Healthcare applications and provides quick access to all your Employer eServices accounts.

To create or connect your existing One Healthcare ID to your Employer eServices accounts use the Employer eService emailed registration invite or contact Employer eServices help desk at 1-800-651-5465.

Instructions for Login with One Healthcare ID

Select Log In. This will reveal the One Healthcare ID and password fields.

Employer eServices

The screenshot shows the Employer eServices website. At the top right, the text 'Employer eServices' is displayed. Below this is a teal banner with a woman's face. The main content area is divided into two columns. The left column is titled 'Employer eServices' and contains a 'Welcome to your benefits administration site.' message, a 'Log In' button, and a link to 'View Login Help'. The right column is titled 'Information You Need When You Need It' and lists 'Employer eServices' features: Eligibility Updates, Pay Invoices Online, Wellness Tools & Tips, and And More!. Below this list is a link to 'Tour the New Site'. Below the banner is a 'What's New' section with four cards: 'UHC COVID-19', 'Website Demo', 'Tutorial', and 'Login Help', each with a 'View' link.

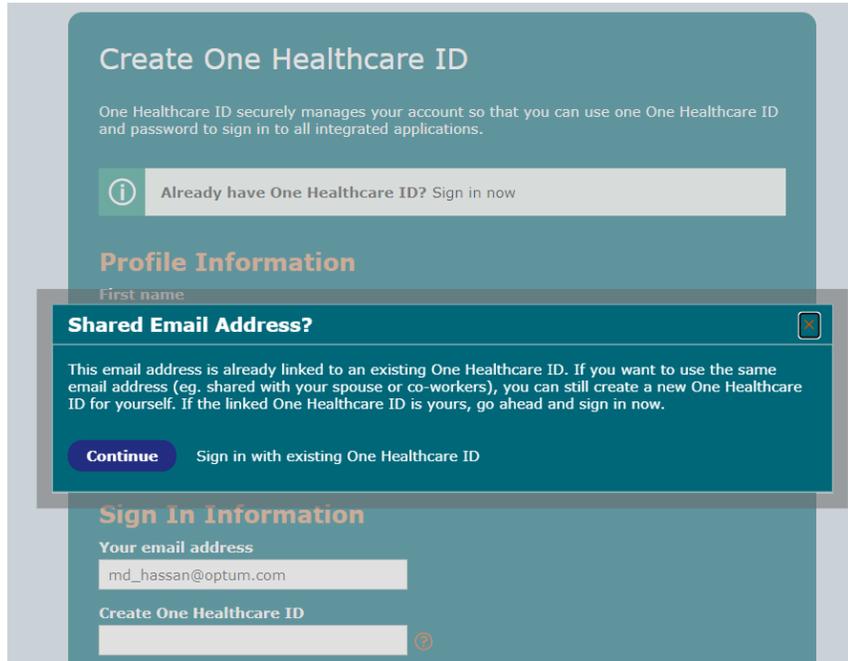
Enter your One Healthcare ID and Password and Click Sign in to navigate to Employer eServices dashboard.

The screenshot shows the login form for the Employer eServices dashboard. The form is titled 'Sign In With Your One Healthcare ID'. It features two input fields: 'One Healthcare ID or email address' and 'Password'. Below the input fields is a large blue 'Sign In' button. At the bottom of the form, there are two links: 'Forgot One Healthcare ID' and 'Forgot Password'. To the right of the input fields, there is a section titled 'Additional options:' with two links: 'Manage your One Healthcare ID' and 'What is One Healthcare ID?'. The form is set against a teal background.

Click “sign in with existing One Healthcare ID” if you already have a One Healthcare ID

Click “continue” and you will create another One Healthcare ID.

Employer eService does allow a shared e-mail address for multiple One Healthcare IDs



If this message displays after logging in with your One Healthcare ID, you still need to connect your Employer eServices ID to your One Healthcare ID. You will only need to make this connection once.



Who should I call for assistance?

Please contact the Employer eServices Help Desk at 1-800-651-5465, if you have reached the Employer eServices Dashboard and need assistance accessing your Employer eServices accounts.

You can learn more about One Healthcare ID and receive Self Service help tools:
https://identity.onehealthcareid.com/tenants/onehealthcareid/help/en/Default_CSH.htm



How to ...



What is a One Healthcare ID?

One Healthcare ID delivers a secure, centralized identity management solution that enables a single sign-on to all integrated applications. You register for a One Healthcare ID once and use that One Healthcare ID to access all of the associated applications seamlessly. You can access self-service tools to reset your password, recover your One Healthcare ID, and maintain your profile.

You can learn more about how to:

- [Sign in with One Healthcare ID](#)
- [Create a One Healthcare ID](#)
- Use self-service to [retrieve your One Healthcare ID](#) or [reset your password](#)
- [Unlock your account](#)
- [Manage your profile](#)

Email Accounts:

- Employer eService does allow shared e-mail addresses for multiple One Healthcare IDs.
- A single One Healthcare ID cannot have multiple email address associated.
 - o Your One Healthcare ID profile can only have one email address that is used for the activation codes and other recovery assistance.
 - o if you have the same One Healthcare ID for myuhc and Employer eServices you must choose only one email address for both, such as either your personal or work email address for your One Healthcare ID profile.

Create One Healthcare ID

One Healthcare ID securely manages your account so that you can use one One Healthcare ID and password to sign in to all integrated applications.

i Already have One Healthcare ID? Sign in now

Profile Information

First name

Shared Email Address?

This email address is already linked to an existing One Healthcare ID. If you want to use the same email address (eg. shared with your spouse or co-workers), you can still create a new One Healthcare ID for yourself. If the linked One Healthcare ID is yours, go ahead and sign in now.

Continue Sign in with existing One Healthcare ID

Sign In Information

Your email address

md_hassan@optum.com

Create One Healthcare ID